

Depend on our people. Count on our advice. SM

### **REDACTED - FOR PUBLIC INSPECTION**

June 29, 2016

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

ATTENTION: WIRELINE COMPETION BUREAU

RE: Form 481 ETC filing pursuant to Sections 54.313 and 54.422

SAC 381631, ND, Red River Rural Telephone Association Connect America Fund WC Dockets 10-90, 11-42 and 14-58

Dear Ms. Dortch:

Pursuant to Sections 54.313 and 54.422 of the Commission's Rules, please accept the attached FCC Form 481 of Red River Rural Telephone Association, ND, SAC 381631 (the "Company") for filing with the Commission.

The Company is filing the attached redacted version via ECFS.

Kindly direct any questions regarding this transmittal to the undersigned. Thank you.

Sincerely,

Pamela Hintz

Senior Telecommunications Consultant <a href="mailto:phintz@otcpas.com">phintz@otcpas.com</a>
(651) 621-8535

**Enclosures** 

# FCC Form 481 - Carrier Armid TED - FOR PUBLIC INSPIRED - FOR PUBLIC - FOR PUBLIC INSPIRED - FOR PUBLIC INSPIRED - FOR PUBLIC INSPIRE

<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Pamela Hintz
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6516218535 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	phintz@otcpas.com
	Form Type	54.313 and 54.422

(100) S Data Co	(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 30	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013	
<010>	Study Area Code	381631	
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz	
<032>	Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	phintz@otcpas.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no)	
<111>	If your answer to Line <110> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC?	(yes/no)	
<112>	If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	381631nd112.pdf ompany is a	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document wear	nent
<113>	Maps detailing progress towards meeting plan targets	Yes	
<114> <115> <116> <116> <117> <117>	Report how much universal service (USF) support was received  How much (USF) was used to improve service quality and how support was used to improve service quality  How much (USF) was used to improve service coverage and how support was used to improve service coverage  How much (USF) was used to improve service capacity and how support was used to improve service capacity  Provide an explanation of network improvement targets not met  in the prior calendar year.	e service quality  ve service coverage  ve service capacity  Yes  Yes	

(200) Ser Data Colli	(200) Service Outage R Data Collection Form	(200) Service Outage Reporting (Voice) Data Collection Form	(ec						FCC OM July	FCC Form 481 OMB Control No. 3060-C July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	. 3060-0819
<010>	Study Area Code	ode				381631						
<015>	Study Area Name	ame				RED RIVER RI	RED RIVER RURAL TELEPHONE ASSOC	oc.				
<020>	Program Year	ļ				2017						
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	Should contac	ct regarding thi	s data	Pamela Hintz	Z					
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	- Number of pe	erson identified	in data line <0	)30> 6516218535 ext.	ext.					
<039>	Contact Emai	Contact Email Address - Email Address of person identified in data line <030>	il Address of p	erson identified	in data line <(	030> phintz@otcpas.com	as.com					
<210>		For the prior calendar year, were there any reportable voice service outages?	ar, were there	e any reporta	ble voice serv	rice outages?	NO					
<220>	<a>&gt;</a>	b1>	<	<	<	<c1></c1>	<c2></c2>	>	<e>&lt;</e>	\$	\ \ \ \	<b>^</b> \$
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

(300) Unfulfilled Service Request			FCC Form 481
Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code		381631	
<015> Study Area Name		RED RIVER RURAL TELEPHONE ASSOC.	
<020> Program Year		2017	
<030> Contact Name - Person USAC should contact regarding this data	tregarding this data	Pamela Hintz	
<035> Contact Telephone Number of person identified in data line <030>	rson identified in data line <030>	6516218535 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	rson identified in data line <030>	phintz@otcpas.com	
<300> Unfulfilled service request (voice)		0	
<310> Detail on attempts (voice)			
	Nam	Name of Attached Document	
<320> Unfulfilled service request (broadband)		0	
<330> Detail on attempts (broadband)			
	_	Name of Attached Document	

(400) Number of Complaints per 1,000 customers

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	381631	
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should conta	act regarding this data	a Hintz
<035>	Contact Telephone Number - Number of p <030>	person identified in data line	6516218535 ext.
<039>	Contact Email Address - Email Address of <030>	person identified in data line	phintz@otcpas.com
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voic calendar year for each service area in which any facilities you own, operate, lease, or o	e telephony service in the prior h you are designated an ETC fo	
<410>	Complaints per 1000 customers for fixed v	roice	0.0
<420>	Complaints per 1000 customers for mobile	e voice	
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or gr the prior calendar year for each service ar an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated	
<440>	Complaints per 1000 customers for fixed b	proadband	0.0
<450>	Complaints per 1000 customers for mobile	e broadband	

	npliance With Service Quality Standards and Consumer Protection Rules ection Form	ON	C Form 481 MB Control No. 3060-0986/OMB Control No. 3060-0819 y 2013
<010>	Study Area Code	381631	
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	phintz@otcpas.com	
<500>	Certify compliance with applicable service quality standards and consumer pro-	otection rules Yes	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	381631nd510.pdf lles Compliance	

# (600) Functionality in Emergency Situations Data Collection Form REDACTED - FOR PUBLIC IN STORM Control No. 3060-0819

<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	phintz@otcpas.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	381631nd610.pdf

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(700) Pr Data Co	(700) Price Offerings Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	Rate Data				FCC Form 481 OMB Control July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	ontrol No. 3060-0819
<010>	Study Area Code	3 Code			381631				
<015>	Study Area Name	א Name			RED RIVER	RED RIVER RURAL TELEPHONE ASSOC.			
<020>	Program Year	ear			2017				
<030>	Contact Na	Contact Name - Person USAC should contact regarding this data	should contac	t regarding this d	ata Pamela Hintz	tz			
<032>	Contact Te	Contact Telephone Number - Number of person identified in data line <030>	Number of pe	rson identified in	data line <030>	6516218535 ext.			
<039>	Contact En	Contact Email Address - Email Address of person identified in data line <030>	Address of pe	erson identified in	data line <030>	phintz@otcpas.com			
<701>	Residential Lo Single State-w	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	ective Date ervice Charge	1/1,	1/1/2016				
<703>	<a1></a1>	<a2></a2>	<a3></a3>	 	<	 	        	 	<>>>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
·I									
1									
1									
L					See at	See attached worksheet			
L									
1									

0819							-												
FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013							<d4>&gt;</d4>	Usage Allowance Action Taken When Limit Reached {select}											
1481 rol No. 3060-0986							<d3></d3>	Usage Allowance (GB)											
FCC Form 481 OMB Control N July 2013							<d2></d2>	Broadband Service - Upload Speed (Mbps)											
							<d1></d1>	Broadband Service - Download Speed (Mbps)											
		ELEPHONE ASSOC.				ш	<>>>	Total Rate and Fees				hed							
	381631	RED RIVER RURAL TELEPHONE ASSOC	2017	Pamela Hintz	6516218535 ext.	phintz@otcpas.com	 	State Regulated Fees				- See attached	**************************************	VOINSI ICCL					
	383	24		is data	d in data line <030>	d in data line <030>	   	Residential Rate											
				Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	<a2></a2>	Exchange (ILEC)											
(710) Broadbrand Price Offerings Data Collection Form	Study Area Code	Study Area Name	Program Year	Contact Name - Person US	Contact Telephone Number	Contact Email Address - Em	<a1></a1>	State											
(710) Bro Data Coll.	<010>	<015>	<020>	<030>	<032>	<039>	<711>												

(800) Operating Companies  Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	381631		
<015> Study Area Name	RED RIVER RURAL TELEPHONE ASSOC	IPHONE ASSOC.	
<020> Program Year	2017		
<030> Contact Name - Person USAC should contact regarding this data	Pamela Hintz		
<035> Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.		
<039> Contact Email Address - Email Address of person identified in data line <030>	phintz@otcpas.com		
<810> Reporting Carrier Red River Rural Telephone Assoc			
<pre>&lt;811&gt; Holding Company Red River Rural Telephone Association</pre>			
<812> Operating Company Red River Rural Telephone Assoc			
<813> <a1></a1>		<a2></a2>	<a3></a3>
Affiliates		SAC	Doing Business As Company or Brand Designation
	See attached worksheet	Workshap	
	-	-	

### OMB Control No. 3060-0986/OMB Control No. 3060-0819 FCC Form 481 July 2013 Name of Attached Document RED RIVER RURAL TELEPHONE ASSOC No phintz@otcpas.com 6516218535 ext. Pamela Hintz Not Applicable Yes or No or 2017 Select If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes Needs assessment and deployment planning with a focus on Tribal Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Compliance with Tribal Business and Licensing requirements. to confirm the status described on the attached document(s), on line 920, Compliance with Cultural Preservation review processes demonstrates coordination with the Tribal government pursuant to Does the filing entity offer tribal land services? (Y/N) Contact Name - Person USAC should contact regarding this data Marketing services in a culturally sensitive manner; Compliance with Land Use permitting requirements Compliance with Environmental Review processes <920> Tribal Government Engagement Obligation Compliance with Rights of way processes Feasibility and sustainability planning; Compliance with Facilities Siting rules <910> Tribal Land(s) on which ETC Serves community anchor institutions. (900) Tribal Lands Reporting Study Area Name Study Area Code § 54.313(a)(9) includes: Program Year Data Collection Form <032> <015> <020> <039> <006> <010> <030> <921> <924> <925> <926> <927> <928> <929> <922> <923>

**REDACTED - FOR PUBLIC INSPECTION** 

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(1000) Ve	(1000) Voice and Broadband Service Rate Comparability	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
6,0	Ch. d A	
<ntn></ntn>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz
<032>	Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	phintz@otcpas.com
<1000>	Voice services rate comparability certification $^{\mathbb{Y}}\!\!$ es	
<1010>	3816 Attach detailed description for voice services rate comparability compliance	381631nd1010.pdf
		Name of Attached Document
<1020>	Yes Broadband comparability certification	- Pricing is no more than the most recent applicable benchmark announced by Wireline Competition Bureau
<1030>	3816 comparability compliance	381631nd1030.pdf
		Name of Attached Document

# OMB Control No. 3060-0986/OMB Control No. 3060-0819 FCC Form 481 July 2013 RED RIVER RURAL TELEPHONE ASSOC phintz@otcpas.com 6516218535 ext. Yes 381631 reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps <1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Name - Person USAC should contact regarding this data Certify whether terrestrial backhaul options exist (Y/N) upstream within the supported area pursuant to § 54.313(g). (1100) No Terrestrial Backhaul Reporting Study Area Name Study Area Code Program Year **Data Collection Form** <030> <032> <039> <010> <015> <020> <1100>

(1200) 1	(1200) Terms and Condition for Lifeline Customers	FCC Form 481
Lifeline Data Col	Lifeline Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
5	C P. C.	
V0157	Study Area Code Chidy Area Name	381631
ACTO.	פומאל אוכם ואפוווכ	KED KIVEK KUKAL TELEBHONE ASSOC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz
<032>	Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bhintz@otcbas.com
	Н	
	3816	381631nd1210 .pdf
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	
"Please or the w § 54.422	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.42(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually report:	report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

# **REDACTED - FOR PUBLIC INSPECTION** Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, OMB Control No. 3060-0986/OMB Control No. 3060-0819 and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate. FCC Form 481 July 2013 RED RIVER RURAL TELEPHONE ASSOC.

2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1

Incremental Connect America Phase I reporting

2016 certification, this applies to Round 2 recipients of Incremental

phintz@otcpas.com

<039> Contact Email Address - Email Address of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030>

Contact Name - Person USAC should contact regarding this data

Study Area Name Study Area Code Program Year

> <015> <020> <030> <032>

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

6516218535 ext

Pamela Hintz

3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1

Support

<2010>

<2011>

2016 certification, this applies to Round 1 recipients of Incremental

question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for

acceptance of funding pursuant to 54.312(c), that the locations in

Recipient certifies, representing year two after filing a notice of

Support

<202>

<2023>	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.  The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024B>	Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only. Round 1 or Round 2 Recipient of Incremental Support?	Name of Attached Document Listing Required Information	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-	Name of Attached Document Listing Required Information	
<2015>	<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

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	RED	ACTED - I	FOR PUB	LIC INSPECT	ION			II
FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		Name of Attached Document Listing Required Information	Name of Attached Document Listing Required Information					
2000) Price Cap Carrier Additional Documentation (Continued) Data Collection Form ncluding Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  116> Certification support used to build broadband  Connect America Phase II Reporting {47 CFR § 54.313(e)}  2017A> Connect America Fund Phase II recipient?	> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	cap carrier used for capital expenditures in 2015. Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)				Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)
2000) Price Cap Carri Data Collection Form Including Rate-of-Retu	Price <2016> Connect <2017A>	<2017B>	<2018>	<2019>	<2020>	<2021>	<2026>	<2027>

<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	phintz@otcpas.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan		
(3009)	Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Yes - Attach Certific	ation
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports	<b>✓</b>	
` '	(Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<b>Y</b>	381631nd3017.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the	(Yes/No)	
(3019)	boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819	July 2013	
(3005) Rate Of Return Carrier Additional Documentation (Continued)	Data Collection Form		





(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3033) Total Equity (3032) Total Debt

(3034) Dividends

(3028) Operating Expenses

(3029) Net Income

Financial Data Summary

(3027) Revenue

Name of Attached Document Listing Required Information

<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz
<035>	Contact Telephone Number - Number of person identified in data lir	ne <030> 6516218535 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> phintz@otcpas.com

### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

### Community Anchor Institutions - FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

### If yes to 4003A, please provide a response for 4003B.

relevant geographic area.

<b>4003b</b> . Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
Broadband Deployment Locations – FCC 14-98 (par	agraph 80)	
<b>4004a</b> . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
<b>4004b</b> . Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the	Name of Attached Document Listing Required Information	

	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	phintz@otcpas.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to	the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients
	onsibilities include ensuring the accuracy of the annual reporting requirements for universal service support on reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can	be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Pamela Hintz
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218535 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	phintz@otcpas.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) Olsen Thielen	gent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  is authorized to submit the information reported on behalf of the reporting carrier. I lities include ensuring the accuracy of the annual data reporting requirements provided to the authorized d to the authorized agent is accurate.
Name of Authorized Agent: Olsen Thielen	
Name of Reporting Carrier: RED RIVER RURAL TELEPHONE ASSOC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/27/2016
Printed name of Authorized Officer: Jeffrey Olson	
Title or position of Authorized Officer: General Manager/CEO	
Telephone number of Authorized Officer: 7015538309 ext.	
Study Area Code of Reporting Carrier: 381631	Filing Due Date for this form: 07/01/2016
, •	by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment e 18 of the United States Code, 18 U.S.C. § 1001.

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on E	Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipient the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information repor	
Name of Reporting Carrier: RED RIVER RURAL TELEPHONE ASSOC.	ted herein is decarate.
Name of Authorized Agent Firm: Olsen Thielen	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/27/2016
Name of Authorized Agent Employee: Tom Campbell	
Title or position of Authorized Agent or Employee of Agent Consultant	
Telephone number of Authorized Agent or Employee of Agent: 6516218511 ext.	
Study Area Code of Reporting Carrier: 381631 Filing Due Date for this form: 07/01/2016	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U 18 of the United States Code, 18 U.S.C. § 1001.	J.S.C. §§ 502, 503(b), or fine or imprisonment under Title

Attachments

) Pric	e Offerings	l) Price Offerings including Voice Rate Data	ata					PO P	FCC Form 481	
Colle	a Collection Form							NO July	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	3 Control No. 3060-0819
10>	Study Area Code	Code			381631	31				
15>	Study Area Name	Name			RED	RIVER RU	RED RIVER RURAL TELEPHONE ASSOC.			
120>	Program Year	ar			2017					
30>	Contact Nar	Contact Name - Person USAC should contact regarding this data	contact regardi	ng this data	Pame	Pamela Hintz				
35>	Contact Tel	Contact Telephone Number - Number of person identified in data line <030>	r of person ide	ntified in data line		6516218535 ext	xt.			
39>	Contact Em	Contact Email Address - Email Address of person identified in data line <030>	s of person ide	ntified in data line		phintz@otcpas.com	s.com			
701>	Residential Single State	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	tive Date rvice Charge	1	1/1/2016					
703>										_
	<a1></a1>	<a2></a2>	<a3></a3>	 	<		<	             	<	<b>\\\</b>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate		State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
	ND	Abercromibe		FR	16.0		0.0	0.0	0.0	16.0
	ND	Barnesville		FR	16.0		0.0	0.0	0.0	16.0
	ND	Colfax		FR	16.0		0.0	0.0	0.0	16.0
	ND	East Fairmount		FR	16.0		0.0	0.0	0.0	16.0
	ND	Fairmount		FR	18.0		0.0	0.0	2.61	20.61
	ND	Great Bend		FR	16.0		0.0	0.0	0.0	16.0
	ND	Hankinson		FR	16.0		0.0	0.0	0.0	16.0
	ND	Kent		FR	16.0		0.0	0.0	0.0	16.0
	ND	Lidgerwood		FR	16.0		0.0	0.0	0.0	16.0
	ND	Mooreton		FR	16.0		0.0	0.0	0.0	16.0
	ND	Rollag		FR	16.0		0.0	0.0	0.0	16.0
	ND	Wyndmere		FR	18.0		0.0	0.0	3.8	21.8
										•

on usage allowance

No limit

Other,

1000.0

1000.0

149.95

0.0

149.95

A11

SD SD A11

99.95

99.95

100.0

Other, No limit on usage allowance Other, No limit on usage allowance on usage allowance

No limit

10.0

50.0 20.0

49.95

49.95

39.95

0.0 0.0

39.

All A11

OMB Control No. 3060-0986/OMB Control No. 3060-0819 Other, No limit on usage allowance on usage allowance usage allowance Other, No limit on usage allowance No limit on usage allowance Other, No limit on usage allowance Other, No limit on usage allowance on usage allowance No limit on usage allowance No limit on usage allowance Other, No limit on usage allowance Other, No limit on usage allowance usage allowance When Limit Reached {select} uo on Usage Allowance No limit No limit No limit No limit **Action Taken** Other, Other, Other, Other, FCC Form 481 Usage Allowance July 2013 0.666666 0.666666 0.666666 0.666666 0.666666 0.666666 0.666666 0.666666 Upload Speed (Mbps) **Broadband Service** 1000.0 100.0 100.0 1000. 10.0 50.0 10.0 10.0 50.0 3.0 0.3 3.0 3.0 Download Speed (Mbps) **Broadband Service -**RED RIVER RURAL TELEPHONE ASSOC. 1000.0 1000.0 100.0 20.0 50.0 20.0 phintz@otcpas.com 6516218535 ext. Pamela Hintz **Total Rates** and Fees 2017 149.95 149.95 24.95 39.92 49.92 69.95 99.92 24.95 39.95 49.95 99.92 24.95 49.95 69.95 69.95 39.95 **\$** Contact Email Address - Email Address of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> State Regulated Fees <br/>b2> Contact Name - Person USAC should contact regarding this data 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 Residential Rate 4 1 > 149.95 24.95 39.95 49.95 69.95 99.95 24.95 39.95 69.95 24.95 39.95 49.95 49.95 69.95 Exchange (ILEC) (710) Broadband Price Offerings Study Area Name A11 All A11 A11 A11 All A11 A11 Al 1 A11 A11 Study Area Code All A11 A11Al 1 A11 A11 Program Year Data Collection Form State <a1> B B B B 2 8  $\mathbb{Z}$  $\mathbb{Z}$  $\mathbb{Z}$  $\mathbb{Z}$  $\mathbb{Z}$  $\mathbb{Z}$ SD SD SD SD <015> <020> <032> <039> <711> <030>

OMB Control No. 3060-0986/OMB Control No. 3060-0819 Other, No limit on usage allowance Other, No limit on usage allowance Other, No limit on usage allowance When Limit Reached {select} Usage Allowance **Action Taken** FCC Form 481 July 2013 Usage Allowance 0.666666 0.666666 0.666666 -Upload Speed (Mbps) (GB) **Broadband Service** 1000.0 100.0 50.0 Broadband Service - B Download Speed -(Mbps) RED RIVER RURAL TELEPHONE ASSOC. 1000.0 100.0 250.0 phintz@otcpas.com 6516218535 ext. Pamela Hintz **Total Rates** and Fees 2017 149.95 99.95 69.95 \ \ \ Contact Email Address - Email Address of person identified in data line <030> <035> Contact Telephone Number - Number of person identified in data line <030> State Regulated Fees <bs/>b2> Contact Name - Person USAC should contact regarding this data 0.0 0.0 0.0 Residential Rate <br/>b1> 149.95 69.95 99.95 Exchange (ILEC) (710) Broadband Price Offerings Study Area Name A11 A1.1 Study Area Code A11 Program Year Data Collection Form State <a1> SD SD SD

<015> <010>

<020>

<030>

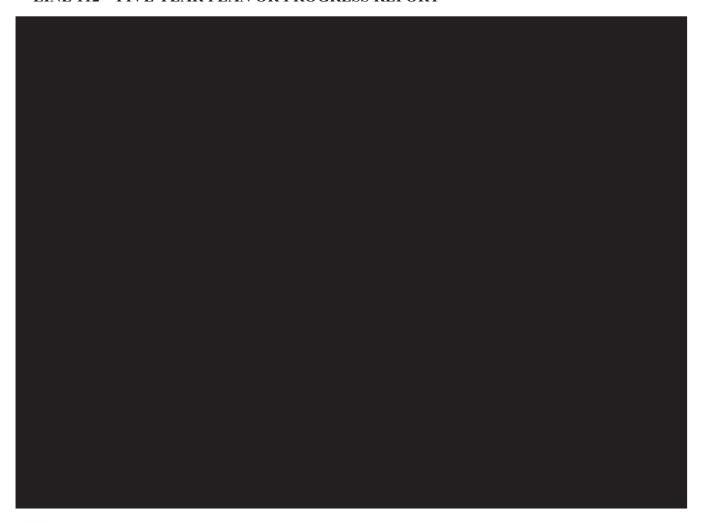
<039>

<711>>

Affiliates  River Rural Telephone Association  River Rural Telephone Association  Affiliates  Affiliates  River Rural Telephone Association  River Rural Telephone Association  River Rural Telephone Association  River Rural Telephone Association  Affiliates  Affiliates  Affiliates  Red River Company  Red River Rural Telephone Association  Affiliates  Affiliates  Affiliates  Affiliates  Red River Company  Red River Rural Telephone Association  Affiliates  Affi	(800) Operating Companies		FCC Form 481
Study Area Code	Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Study Area Name Program Year Program Year Conduct Name - Year USAC Should contact regarding this data Conduct Name - Year USAC Should contact regarding this data Conduct Name - Year USAC Should contact regarding this data Conduct Theil Address - Email Address of person identified in data line 4030> Reporting Cornter Reporting Company Red River Rural Telephone Association Affiliates SAC Red River Rural Telephone Association Sed River Rural Telephone Association Affiliates SAC Red River Rural Telephone Association Sed River Rural Telephone Association Sed River Rural Telephone Association Sed River Rural Telephone Association	ll	381631	
Program Year  Contact Name - Person USAC should contact regarding this data  Contact the Number - Number of person identified in data line <030 phints search search  Contact Enail Address of person identified in data line <030 phints search search  Reporting Carrier Red Store Rural Telephone Association  Holding Company Red Store Rural Telephone Association  Affiliates Sac  Red River Rural Telephone Association  Affiliates Sac  Red River Rural Telephone Association  Red River Rural Telephone Association		RED RIVER RURAL TELEPHONE ASSOC.	
Contact Name - Person USAC should contact regarding this data line c330		2017	
Contact Email Address. Email Address of person identified in data line c030> phintzaotcpas.com  Reporting Carrier Red River Rural Telephone Association  Operating Company Red River Rural Telephone Association		Pamela Hintz	
Reporting Company		6516218535 ext.	
Reporting Company   Red River Rural Telephone Association		phintz@otcpas.com	
Holding Company Red River Rural Telephone Association  Operating Company Red River Rural Telephone Association	Reporting Carrier		
Operating Company Red Elver Rural Telephone Association 381631 Red River  Red River Rural Telephone Association 381631 Red River	Holding Company		
Affilates SAC Red River Rural Telephone Association 381631 Red Rive	Operating Company		
Affilates SAC Red River Rural Telephone Association 381631 Red River			
ion 381631 Red Rive:		<a2></a2>	<a3></a3>
ion 381631 Red River	Affiliates	SAC	Doing Business As Company or Brand Designation
	River Rural Telephone Associat	381631	River

### RED RIVER RURAL TELEPHONE ASSOCIATION (SAC 381631) FCC FORM 481 PROGRESS REPORT ON SERVICE QUALITY IMPROVEMENT PLAN

### LINE 112 – FIVE YEAR PLAN OR PROGRESS REPORT



<sup>&</sup>lt;sup>1</sup> Pursuant to Section 54.313(a) of the Commission's Rules "States that desire eligible telecommunications carriers to receive support pursuant to the high-cost program must file an annual certification with the Administrator and the Commission stating that all federal high-cost support provided to such carriers within that State was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended."

### LINE 113 – MAPS DETAILING PROGRESS TOWARDS MEETING PLAN TARGETS

### LINE 114 thru 117 UNIVERSAL SERVICE

<sup>2 47</sup> U.S.C. § 254(e)

<sup>3 47</sup> C.F.R. § 54.314(b)

<sup>4</sup> See USF/ICC Transformation Order at Para. 612.

<sup>5</sup> *Ic* 



















# RED RIVER RURAL TELEPHONE ASSOCIATION (SAC 381631) FCC FORM 481 PROGRESS REPORT ON SERVICE QUALITY IMPROVEMENT PLAN LINE 112 – FIVE YEAR PLAN OR PROGRESS REPORT

ATTACHMENT A – LINE 113 NETWORK IMPROVEMENT MAP

Red River Rural Telephone Assoc

381631

G006 ©2015 Google

Image Landsat

Page 1 of 4

SAC: 381631 State: ND Red River Tel

Form 481 Line No 510 Compliance with Service Quality Standards and Consumer Protection

#### North Dakota and South Dakota:

- 1. Red River Tel (Company) will provide service on a timely basis to requesting customers within the Company's designated service area where the Company's network already passes the potential customers premises, and
- 2. The Company will provide service, within a reasonable period of time, if the potential customer is within the Company's designated service area but outside the Company's existing network coverage, if the service can be provided at reasonable cost by:
  - a. Modifying or replacing the requesting customers equipment;
  - b. Deploying a roof-mounted antenna or other equipment;
  - c. Adjusting the nearest cell tower;
  - d. Adjusting network or customer facilities;
  - e. Reselling services from another carrier's facilities to provide service; or
  - f. Employing, leasing, or constructing an additional cell site, cell extender, repeater, or other similar equipment.

#### 3. Service Quality Standards

#### The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no addition charge to end users.
- Provides access to the emergency services provided by local government or other public safety organization, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
  - Answer all incoming calls promptly.
  - o Respond to all inquiries for information promptly and courteously.
  - Investigate thoroughly all customer complaints.
  - o Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Page 2 of 4

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

North Dakota and South Dakota: (Cont'd)

#### 4. Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

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#### Minnesota:

As required by MN. Rule "7812.0700 Minnesota General Service Quality Requirements. Subpart 1" the local services provided by Red River Tel are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Minnesota Public Utility Commission orders and rules including:

7810.0100 DEFINITIONS. 7810.0200 SCOPE. 7810.0300 STATUTORY AUTHORITY.

#### **RECORDS AND REPORTS**

7810.0400 RETENTION OF RECORDS.
7810.0500 DATA TO BE FILED WITH THE COMMISSION.
7810.0600 REPORT TO COMMISSION ON SERVICE DISRUPTION.
7810.0900 LOCATION OF RECORDS.

#### **CUSTOMER RELATIONS**

7810.1000 INFORMATION AVAILABLE TO CUSTOMER AND PUBLIC. 7810.1100 COMPLAINT PROCEDURES. 7810.1200 RECORD OF COMPLAINT.

#### **CUSTOMER BILLING; DEPOSIT AND GUARANTEE REQUIREMENTS**

7810.1400 CUSTOMER BILLING.

7810.1500 DEPOSIT AND GUARANTEE REQUIREMENTS.

7810.1600 DEPOSIT.

7810.1700 GUARANTEE OF PAYMENT.

#### **DISCONNECTION OF SERVICE; SERVICE DELAY**

7810.1800 PERMISSIBLE SERVICE DISCONNECTIONS WITH NOTICE.

7810.1900 PERMISSIBLE SERVICE DISCONNECTIONS WITHOUT NOTICE.

7810.2000 NONPERMISSIBLE REASONS TO DISCONNECT SERVICE.

7810.2100 MANNER OF DISCONNECTION.

7810.2200 RECONNECTION OF SERVICE.

7810.2300 NOTICE REQUIREMENTS.

7810.2400 BILL DISPUTES.

7810.2500 ESCROW PAYMENTS.

7810.2600 WAIVING RIGHT TO DISCONNECT; EMERGENCY STATUS.

7810.2800 DELAY IN INITIAL SERVICE OR UPGRADE.

#### **DIRECTORIES**

7810.2900 CONTENT OF DIRECTORIES.

7810.3000 DIRECTORY ASSISTANCE.

7810.3100 CHANGES OR ERROR OF LISTED NUMBER.

#### **ENGINEERING**

7810.3200 CONSTRUCTION OF TELEPHONE PLANT. 7810.3300 MAINTENANCE OF PLANT AND EQUIPMENT.

7810.3900 EMERGENCY OPERATIONS.

Page 4 of 4

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

Minnesota: (cont'd)

#### **INSPECTIONS, TESTS, SERVICE REQUIREMENTS**

7810.4100 ACCESS TO TEST FACILITIES. 7810.4300 ACCURACY REQUIREMENTS.

7810.4900 ADEQUACY OF SERVICE.

7810.5000 UTILITY OBLIGATIONS.

7810.5100 TELEPHONE OPERATORS.

7810.5200 ANSWERING TIME.

7810.5300 DIAL SERVICE REQUIREMENTS.

7810.5400 INTEROFFICE TRUNKS.

7810.5500 TRANSMISSION REQUIREMENTS.

7810.5800 INTERRUPTIONS OF SERVICE.

7810.5900 CUSTOMER TROUBLE REPORTS.

7810.6000 PROTECTIVE MEASURES.

7810.6100 SAFETY PROGRAM.

Red River Tel is in compliance with Federal CPNI rules, Red Flag Rules and other Federal and State requirements governing the protection of Customer's privacy.

Page 1 of 1

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 610 Description of Functionality in Emergency Situations

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#### Red River Tel has:

- Established reasonable provisions to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, or from fire, storm, or acts of God including provisions for emergency power that provide:
  - o A minimum of four hours of battery service in each central office.
  - o A permanently installed power unit in exchanges, or
  - Mobile power units that can be delivered on short notice and which can be readily.
     connected in offices without installed emergency power facilities.
- Informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power, in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 1010 Descriptive document for Voice Services Rate Comparability

\_\_\_\_\_

Line 1010 – Description of Voice Services Rate Comparability: Provide a detailed description of how your pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(10).

On April 5, 2016 the Wireline Competition Bureau announced results of the Urban Rate Survey for Voice Services as part of FCC Public Notice DA 16-362. Referenced in this public notice are the results required to meet the rate comparability as noted:

"Based on the survey results, the reasonable comparability benchmark for voice services is \$41.07.3

As required Red River Tel hereby certifies that its current fixed voice services for residential subscribers as defined in the USF/ICC Transformation Order is below \$41.07.

<sup>&</sup>lt;sup>3</sup> Id. at 17694, para. 84."

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 1030 Descriptive document for Broadband Service Rate Comparability

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Line 1030 – Description of Broadband Service Rate Comparability: Provide a detailed description of how your pricing of a Broadband service meeting the Commission's Public Interest Obligations is no more than the applicable benchmark, as published annually by the Wireline Competition Bureau, pursuant to 47 C.F.R. § 54.313(a)(12).

On April 5, 2016 the Wireline Competition Bureau announced the results of the Urban Rate Survey for Broadband Service as part of FCC Public Notice DA 16-362. Referenced in this public notice are the results required to meet the rate comparability as noted:

"Based on the survey results, the reasonable comparability benchmark calculations for broadband services can be calculated at http://www.fcc.gov/encyclopedia/urban=rate-survey-data."

As required Red River Tel hereby certifies that it offers a Broadband service to residential subscribers at pricing that is no more than the applicable benchmark rate.

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

#### **Lifeline Terms and Conditions**

1. Red River Tel (Company) offers lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll Blocking is available to eligible consumers at no cost. Also, by choosing the option, consumers are usually not charged a deposit.

#### **Lifeline Program Eligibility Information**

#### **Program Based Eligibility**

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Low Income Home Energy Assistance Program (LIHEAP)

Federal Public Housing Assistance (Section 8)

Supplemental Nutrition Assistance Program (SNAP)

Medicaid

National School Lunch Program (NSLP) and receives lunch through the program

Supplemental Security Income (SSI)

Temporary Assistance for Needy Families (TANF)

Lifeline applicant must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying program; notice letter of participation in a qualifying program; program participation documents; or another official document evidencing the consumer's participation in a qualifying program.

#### Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

2015 Federal Poverty Guidelines – 135%

Household Size		48 Contiguous States and D.C.
1	\$	15,890
2	•	21,506
3		27,122
4		32,738
5		38,354
6		43,970
7		49,586
8		55,202
For Each Additional Person, Add		5,616

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

#### **Lifeline Terms and Conditions (Continued)**

#### <u>Lifeline Program Eligibility Information (Continued)</u>

#### Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

#### **Additional Lifeline Program Information**

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline Program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

- 2. The Local services for (Company) that serve as its Lifeline Plans are in Compliance with the Essential telecommunications service as specified in North Dakota Chapter 49-21 4.c as follows:
  - C. Primary flat rate residence basic telephone service including the following service elements:
    - 1) Billing and collecting of the telecommunications company's charges for the service
    - 2) Primary directory listing
    - 3) Access to assistance
    - 4) Access to emergency 911 service and emergency operator assistance in the local exchange areas in which emergency 911 service is not available
    - 5) Except as provided in section 49-02-01.1, mandatory, flat-rate extended area service to designated nearby local exchange areas.
    - 6) Transmission service necessary for the connection between the end user's premises and the local exchange central office switch including a trunk connection that has inward dialing and necessary signaling service such as touchtone used by end users for service.
- 3. The Company's flat rate plans include unlimited local exchange calling including usage to designated nearby local exchange areas. The flat rate plans do not include any toll usage. The rates for any toll usage are determined by the rate plans of the Toll Provider(s) that are selected by lifeline end users.
- 4. The Company has met and will meet the requirements of eligible telecommunications carrier advertising. This includes:
  - a. A full description of available services in the Company's Official telephone directory, including the process to be used by customers to quality for lifeline and link-up service.
  - b. Advertising of the available universal service in media of general circulation in the Company's designated service area. Availability may be advertised in newspapers, company newsletters, company or civic internet sites, bill stuffer, direct mailings, or other means intended to convey availability throughout the designated service area.
- The specific Company terms and conditions for the Companies Lifeline Plans are set forth in pages included in Exhibit 1, attached.

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

#### Minnesota:

#### Rates:

The Company's Local service rates that serve as its Lifeline Plans are filed in Compliance with the regulatory requirements of Minn. Rules Ch. 7810 and Minn. Rules pt. 7812.0600.

#### **Lifeline Terms and Conditions:**

The Company will adhere to Lifeline Terms and Conditions above as well as Minnesota Administrative Rule "7817.0400 - Eligibility for Telephone Assistance Credits" which states:

#### Minnesota Administrative Rule 237 Chapter 7817.0400

**Subpart 1. Information provided.** Each local service provider shall annually mail a notice of the availability of the telephone assistance plan to each residential subscriber in a regular billing. If a subscriber has chosen to receive the regular billing other than through U.S. mail, the local service provider shall send the notice in a regular billing using the delivery method chosen by the subscriber for delivery of the regular billing. The notice must state the following: YOU MAY BE ELIGIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS OR MEET CERTAIN INCOME LIMITS. FOR MORE INFORMATION OR AN APPLICATION FORM PLEASE CONTACT

<u>(local service provider)</u>. On request, the local service provider shall mail to a person an application form developed by the commission and the Department of Commerce, and a brochure that describes the telephone assistance plan's eligibility requirements and application process.

**Subpart 2. Application process.** On completing and signing the application certifying under penalty of perjury that the information provided by the applicant is true and that the statutory criteria for eligibility are satisfied, the applicant must return it to the local service provider for enrollment in the telephone assistance plan. An application may be made by the subscriber, the subscriber's spouse, or a person authorized by the subscriber to act on the subscriber's behalf.

**Subpart 4. Eligibility criteria.** To be eligible for a telephone assistance credit the applicant must:

- A. be a subscriber who resides in Minnesota or has moved to Minnesota and intends to remain; and
- B. be eligible for the federal Lifeline telephone service discount.

**Subpart 7. Applicant and recipient responsibilities.** Each applicant and each recipient shall provide current information to the local service provider about permanent changes that affect the applicant's or recipient's eligibility.

#### Subpart 8. Local service provider responsibilities.

- A. A local service provider shall begin providing telephone assistance credits to an applicant in the earliest possible billing cycle but not later than the second billing cycle following submission of a completed application demonstrating eligibility. If certified, the local service provider shall notify the applicant by, for example, placing telephone assistance credits on the bill.
- B. If an applicant is denied eligibility, the local service provider shall notify the applicant in writing of the reasons for the denial, of the right to appeal, and of the right to reapply.

Exhibit 1

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

RED RIVER RURAL TELEPHONE ASSOCIATION ABERCROMBIE, NORTH DAKOTA

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Page 1
Revision 1

# LOCAL EXCHANGE SERVICE (NORTH DAKOTA)

The rates for Local Exchange Service are subject to the conditions set forth herein and the General Regulations governing provision of service. The General Regulations are set forth in Section 2 of this tariff book.

### Local Exchange Service

- A. The Local Exchange Service Rates in this section are for service only and do not include any terminal equipment beyond the point of demarcation.
- B. The rates applicable to Local Exchange Service are composed of a Line Access Rate component plus (where applicable) an Extended Area Service component.

#### C. Service Upgrades

- 1) At the option of the Company, services will be upgraded to business individual line and residence individual line as facilities for the provision of such services permit.
- 2) Upgrading of business and residence services may be accomplished on a line by line basis at the option of the Company.
- 3) As an exchange is upgraded, as set forth in 1) above, the rates shown on the appropriate rate schedule will be applied.

#### D. Extended Area Service

- 1) Extended Area Service rate component.
  - a) EAS is a premium-type service offering made by the Company to certain exchanges, under specific conditions.
  - b) The Extended Area Service rate component, where applicable, is in addition to the Local Exchange Service Rate.

#### E. Taxes

1) Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth in this tariff. (See also General Regulations, Section 2).

Effective: 12-16-05

RED RIVER RURAL TELEPHONE ASSOCIATION ABERCROMBIE, NORTH DAKOTA

Section 4 Page 2 Revision 4

# LOCAL EXCHANGE SERVICE (NORTH DAKOTA)

#### Class of Service

Exchanges - Abercrombie, Colfax, Great Bend, Mooreton

Class of Service

	Monthly <u>Rate</u>	
BUSINESS:		
One Party	\$ 20.00	(1)
Basic Coin Telephone Service	20.00	(1)
EAS Additive	N/A	
RESIDENCE:		
One Party	\$ 16.00	(1)
EAS Additive	N/A	

All rates are billed in advance. Payment for service is due when the statement is rendered.

Seasonal service was available prior to March 15, 2001, for customers requiring less than 12 months of service per year. The rate for this service is determined in accordance with section 5, page 36 of this tariff book.

	Hankinson, Lidgerwood Monthly Rate	Fairmount Monthly Rate	Wyndmere Monthly Rate	
BUSINESS:				
One Party	\$ 33.20	\$ 26.02	\$ 26.02	
Basic Coin Telephone Service	33.20	26.02	26.02	
EAS Additive	N/A	5.23	7.62	
RESIDENCE:				
One Party	\$ 16.00	\$ 18.00	\$ 18.00	(1)
Additional Line <sup>(1)</sup>	N/A	15.50	15.50	
EAS Additive	N/A	2.61	3.80	
COMBINATION BUSINESS/RESIDENTIAL:				
One Party	\$ 22.77	\$ 22.77	\$ 22.77	
EAS Additive	N/A	4.25	6.19	

<sup>(1)</sup> Residence additional line service was available in certain exchanges prior to December 16, 2005.

Effective: 12-1-14

RED RIVER RURAL TELEPHONE ASSOCIATION ABERCROMBIE, NORTH DAKOTA

Section 4 Page 3 Revision 2

#### LOCAL EXCHANGE SERVICE (NORTH DAKOTA)

#### Extended Area Service (EAS)

Exchange EAS to Exchange

Abercrombie Colfax

Mooreton Wahpeton

Breckenridge, MN Campbell, MN Kent, MN

Colfax Abercrombie

> Mooreton Wahpeton Wyndmere

Breckenridge, MN Campbell, MN Kent, MN

**Great Bend** Fairmount

Hankinson Mooreton Wahpeton

Breckenridge, MN Campbell, MN

Mooreton Abercrombie

> **Great Bend** Wahpeton Wyndmere

Breckenridge, MN Campbell, MN Kent, MN

Effective: 10-1-08

(C)

Colfax

RED RIVER RURAL TELEPHONE ASSOCIATION ABERCROMBIE, NORTH DAKOTA

Section 4 Page 4 Revision 1

# LOCAL EXCHANGE SERVICE (NORTH DAKOTA)

### Extended Area Service (EAS) (Continued)

Exchange EAS to Exchange

Fairmount Great Bend Hankinson

Wahpeton

Breckenridge, MN Campbell, MN

Hankinson Fairmount (C)

Great Bend Lidgerwood Wahpeton

Breckenridge, MN Campbell, MN

Lidgerwood Hankinson

Wahpeton Wyndmere

Breckenridge, MN Campbell, MN

Wyndmere Colfax

Lidgerwood Mooreton Wahpeton

Breckenridge, MN Campbell, MN

Effective: <u>10-1-08</u>

RED RIVER RURAL TELEPHONE ASSOCIATION d/b/a RED RIVER COMMUNICATIONS ABERCROMBIE, NORTH DAKOTA

Section 4 Page 1

# LOCAL EXCHANGE SERVICE (MINNESOTA)

The rates for Local Exchange Service are subject to the conditions set forth herein and the General Regulations governing provision of service. The General Regulations are set forth in Section 2 of this tariff book.

#### Local Exchange Service

- A. The Local Exchange Service Rates in this section are for service only and do not include any terminal equipment beyond the point of demarcation.
- B. The rates applicable to Local Exchange Service are composed of a Line Access Rate component plus (where applicable) an Extended Area Service component.

#### C. Service Upgrades

- 1) At the option of the Company, services will be upgraded to business individual line and residence individual line as facilities for the provision of such services permit.
- 2) Upgrading of business and residence services may be accomplished on a line by line basis at the option of the Company.
- 3) As an exchange is upgraded, as set forth in 1) above, the rates shown on the appropriate rate schedule will be applied.

#### D. Extended Area Service

- 1) Establishment and discontinuance of EAS will be contingent upon Commission authorization.
- Extended Area Service rate component.
  - a) EAS is a premium-type service offering made by the Company to certain exchanges, under specific conditions.
  - b) The Extended Area Service rate component, where applicable, is in addition to the Local Exchange Service Rate.

#### E. Taxes

1) Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth in this tariff. (See also General Regulations, Section 2).

Effective: 4-1-13

RED RIVER RURAL TELEPHONE ASSOCIATION d/b/a RED RIVER COMMUNICATIONS ABERCROMBIE, NORTH DAKOTA

Section 4 Page 2 Revision 5

# LOCAL EXCHANGE SERVICE (MINNESOTA)

### Class of Service

Exchange

Class of Service	Kent,		
	Barnesville,		
	Rollag	Fairmount	
	Exchanges	Exchange	
BUSINESS:			
One Party	\$ 20.00	\$ 34.61	(1)
Basic Coin Telephone Service	20.00	34.61	(l)
EAS Additive	N/A	3.73	,
RESIDENCE:			
One Party	\$ 16.00	\$ 16.00	(1)
EAS Additive	N/A	N/A	

All rates are billed in advance. Payment for service is due when the statement is rendered.

Seasonal service was available prior to March 15, 2001, for customers requiring less than 12 months of service per year. The rate for this service is determined in accordance with Section 5, page 36 of this tariff book.

Effective: <u>12-1-14</u>

RED RIVER RURAL TELEPHONE ASSOCIATION d/b/a RED RIVER COMMUNICATIONS ABERCROMBIE, NORTH DAKOTA

Section 4 Page 3

# LOCAL EXCHANGE SERVICE (MINNESOTA)

### Extended Area Service (EAS)

<u>Exchange</u> <u>EAS to Exchange</u>

Barnesville (rural) Barnesville (city)

Rollag

Rollag Barnesville (rural)

Barnesville (city)

Hawley

Kent Abercrombie, ND

Breckenridge Wahpeton, ND Mooreton, ND Colfax, ND Campbell

Fairmount Breckenridge

Campbell

Great Bend, ND Hankinson, ND Wahpeton, ND

Effective: 4-1-13

SAC: 381631 State: ND Red River Tel

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Red River Tel hereby certifies that throughout 2015, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 3026

### ATTACHMENT REDACTED IN ENTIRETY